



PUBLIC NOTICE: ELECTRONIC- TIP

The Zimbabwe Revenue Authority (ZIMRA) wishes to remind its valued clients to make use of the e-TIP app to apply for a Temporary Import Permit (TIP) for their foreign registered private motor vehicles during this festive season.

The e-TIP is a mobile or web-based application, which allows application for a TIP for a foreign registered private motor vehicle prior to arriving at the Port of Entry. The e-TIP app can be accessed from google play store or alternatively on ZIMRA website on <https://ecustoms.zimra.co.zw/etip/>

The visitor can access the e-TIP app from anywhere in the world where there is internet access and make the application in advance.

From the downloaded mobile app or webpage, select sign up if you do not have an e-tip account. The required sign-up details include Last name, First name, Passport number, email address, mobile number and a password of your choice. The password must contain at least one digit/special character/lowercase/uppercase letter and be at least ten characters long. Confirm the details and proceed to the next stage. A dialogue box will appear confirming that a message has been sent to the provided email address. Open email and activate your account using the activation code sent to the email.

After activation, go back to the mobile app or webpage and enter your passport number and password on the sign in page. After logging in, select New TIP application and fill in the required information. If pulling a trailer. Trailer details must also be completed. Click the submit button when all required details have been entered. After submission of details, check your email for an e-tip reference number. This is the number you will submit to the ZIMRA officials at the port of entry when you travel to Zimbabwe.

Upon arrival at the Border Post, the traveler presents the reference number generated by the system to the officer who in turn retrieves the application and process it without having to capture a new e-TIP.

The traveler can amend the application through the 'Edit my TIP Application' if the traveler intends to edit the submitted information.

If the e-TIP application expires before the intended date of travel, the traveler can make an extension through 'Activate my TIP Application'

The expected benefits from the use of the e-TIP include the following: -

- Ease congestion at Port of Entry particularly during public holidays
- Reduction of time spend at the border post
- App is web-based that does not require complicated software
- User friendly application that can be managed by the client through editing and cancellation of the submitted e-TIP
- Convenient as the application can be done anytime and anywhere prior to arrival at the port of entry into Zimbabwe
- The e-TIP streamlines border procedures

Clients are urged to carefully read the driver's undertaking and declaration on the TIP as violating the conditions of the TIP may result in heavy penalties.

My Taxes, My Duties: Building My Zimbabwe.

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