



PUBLIC NOTICE ON FISCALISATION

1. What is Fiscalisation?

Fiscalisation refers to configuring of fiscal devices (electronically recording transaction) to enable them to record sales and other tax information on the read only fiscal memory at the time of sale for use by ZIMRA in Value Added Tax administration.

2. Who should fiscalise?

All Value Added Tax (VAT) registered operators (with sales turnover of 1 million ZWD) in categories 'A', 'B' and 'D' which are eligible for Fiscalisation as outlined in SI 104 of 2010 as read with SI 148 of 2016 and SI 153 of 2016.

3. What are fiscal devices?

These are electronic devices which contain a "fiscal memory". A "fiscal memory" is a special read only memory which is permanently built into a fiscalised device to store tax information at the time of the sale.

There are three broad categories of the prescribed fiscalised devices and these are;

- a. Fiscalised electronic registers, also referred to as electronic tax registers (ETRs);
- b. Fiscalised printers; and
- c. Electronic signature devices (ESDs)

4. How do I know the type of device I am required to use?

VAT registered **retail** operators are required, for the purposes of recording their business transactions, to use:

- a. A fiscalised electronic register; or
- b. A non-fiscalised electronic register together with a fiscal memory device.

All other operators who are required to use such devices but who are **not** retail operators are required to use:

- c. An electronic signature device; or
- d. A fiscalised electronic register; or
- e. A non-fiscalised electronic register together with a fiscal memory device.

5. Is there any assistance ZIMRA is giving in acquiring the devices?

Assistance which is granted to facilitate the Fiscalisation programme is as follows:

- i. Registered operators can claim 50% of the cost of acquisition of the fiscal electronic registers as Input Tax on their VAT 7 Return.

- ii. Rebate of duty is granted to Approved Suppliers on the importation of fiscal devices and fiscal memory devices.
- iii. No VAT is payable on the importation of fiscal devices by approved suppliers.
- iv. The local supply of fiscal devices and fiscal memory devices is VAT zero-rated.

6. Training on use of fiscal devices

The approved suppliers will assist you in identifying appropriate devices, install the devices as well as provide training on appropriate usage.

7. General Guidance

For specific details concerning fiscalised electronic registers and devices, kindly contact the approved suppliers. For specific ZIMRA related issues, please contact your nearest ZIMRA office.

8. Where do I purchase the fiscal devices?

Fiscal devices should be acquired from the Approved Suppliers. The current list of approved suppliers is provided in the table below:

Name of Company	Electronic Cash Register	Electronic Fiscal Printer	Electronic Signature Device	Contact Details	E-Mail Address
Microware house (Private) Limited	1. Flea 2. Onda 3. Eltrade B1 4. Eltrade A3	1. Epson TM T810F 2. Eltrade PRP 250F	1. Eltrade CC 300 2. RCH BEE	0242 741157/741152 0772 889 269	gariedube@microware.co.zw
Axis Solutions (Private) Limited	1. Datecs MP 55 2. Datecs DP 500 3. Datecs DP 50 4. RevMax Tax Register	1. Motorola/ Datecs FMP 10 2. Engenico IPA 280 3. Datecs FP 2000 4. Zebra RevMax Symbol TC 55 Zebra Revmax IMZ350 Combo	1. Datecs E-Sign 2. Rev Max Combo 01-Smartcard	0242-744238 0242-745650 0772139226 0772139227	sales@axissol.com bulawayo@axissol.com mutare@axissol.com masvingo@axissol.com helpdesk@axissol.com

Rumikon Computers (Private) Limited t/a Matrix Warehouse Computer	1. Eltrade B1 2. Eltrade A3	1. Epson TM-T81F 2. Epson TM-T810F 3. Eltrade PRP 250	Eltrade CC 300	0242-302864/307385 /335091/308869 /308381 0772 403 732 0772 235 293 0772 359 561 0772 685 657	pchigoche@matrixwarehouse.co.zw jlgweshe@matrixwarehouse.co.zw tpoterai@matrixwarehouse.co.zw fmudzimirema@matrixwarehouse.co.zw
Global Horizons (Private) Limited	Tremol MG	Tremol FP05 KL Tremol FP 15	Tremol ESA	0242-777227 0242-777229 0772 272 910	snjambi@globalhorizons.co.zw support@globalhorizons.co.zw
Document Support Centre (Private) Limited	MAT Cash Register	-	MAT ESD	0242 7840 885/985 0242- 741 874 0772 882 270 0712 041 912 0718 313 610 0773 622 936	hardon@dsc.co.zw henry@dsc.co.zw lorreta@dsc.co.zw finance@dsc.co.zw sales@dsc.co.zw
Cortech Solutions	Tracksol 001			0772 419 731	nayan@corsol.co.zw
Fiscal Revenue Solutions (Aura Group)	1. Eltrade A3 2. Eltrade B1	Eltrade PRP 250	Eltrade CC 300	0242 498 165 0242 498 170 0242 495 554	info@auragrp.com
Fiscal Support Services	1. Incotex 777 2. Incotex 133 3. Eltrade B1 4. Eltrade A3	Incotex 330SM	1.Incotex 118 2.Custom GPRS Punto	08677105461/ 08677105462 0242 703360/71 / 251759 / 792306 0775 219 110/ 0735 929 920	daniel.chanda@fiscalsupportservices.com
Just IT		Eltrade PRP250	Custom GPRS Punto	0719 349 368 0772 349 368	pardon.gorova@justit.co.zw

				0732 349 368 0242 495228	
Zimbabwe Revenue Authority (ZIMRA)	<ol style="list-style-type: none"> 1. Eltrade B1 2. Eltrade A3 3. Inspur RE 320 FB 4. Inspur RE 330 FB 	<ol style="list-style-type: none"> 1. Epson TM T810F 2. Eltrade PRP 250 	<ol style="list-style-type: none"> 1. Eltrade CC 300 2. Datecs E-sign 	0242-795720-40 Ext 3116 Direct Line 707671	fiscaldevicesales@zimra.co.zw

9. Fiscal Device Interface

All registered devices should be interfaced to the ZIMRA Server. Therefore, Registered Operators should approach their Approved Suppliers of the fiscal gadgets and get assistance on interface. This is in line with SI 153 of 2016 which required all registered fiscal devices to be interfaced by 31 December 2017. Failure to interface with the ZIMRA Server will attract penalties for each point of sale the point of sale remains not interfaced.

10. Configuration to multi-currency

With Reference to the 2020 Mid-Term Fiscal Policy Review and Statutory Instrument 85 of 2020, all fiscal devices are required to conform with the requirement to keep invoices and transactions relating to the Zimbabwe dollar and other foreign currencies such as the United States Dollar. Taxpayers are required to approach their Suppliers so as to get assistance on configuration of their devices to specifically show:

- Transactions done in local currency ZW\$
- Transactions done in foreign currency like the USD.

Where taxpayers have devices that cannot be configured for multicurrency, different devices can be configured to show either of the above requirements.

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